

Solar Lantern

| Problem | Solution |
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| Unable to switch on Solar Lantern | <ul style="list-style-type: none"> • Check if the battery is charged • Alternately keep the Solar Lantern in direct sunlight and check if the Solar Lantern indicates red light on the back side. If not, after few hours try switching on the Solar Lantern and if the Bulb still does not glow, please check with your dealer. |
| Solar Lantern is not charging from the sun | <ul style="list-style-type: none"> • Ensure that the Solar Lantern is kept under direct sunlight with the solar panel of the Solar Lantern facing the sun • Red light indicator will glow as soon as the Solar Lantern starts charging |
| Solar Lantern is not charging through the Micro USB | <ul style="list-style-type: none"> • Check if the authorised Micro USB cable is properly connected and red indicator light is glowing • About 5 – 8 hrs are required to get the Solar Lantern fully charged |
| Solar Lantern bulb is not bright | <ul style="list-style-type: none"> • Make sure that the Solar Lantern is charged to its capacity • Low battery may give a lower light output • The Solar Lantern requires about 8 hrs of direct sunlight to get fully charged |
| Why does the Red light blink | <ul style="list-style-type: none"> • The Solar panel is light sensitive and will indicate as if charging, but will not result in any charge to the battery until it is kept under direct sunlight |
| The Solar Lantern is taking too long to charge even in direct sunlight | <ul style="list-style-type: none"> • Check if the solar panel is facing the sun throughout the day • Continuous direct sunlight is needed to charge within the specified time • Check if the sunlight is blocked • Make sure that the solar panel is clean and dry • Check if there are any visible scratches or cracks on the solar panel |